

Policy 615

Emergency Department Diversion

Rev: 11/18

I. Purpose

- A. This policy provides criteria in which hospital can request EMS patients to be diverted from their facility.

II. ED Diversion Requirements

- A. The Emergency Department may close to all patients (both walk-in and ambulance) if the facility or a portion of the facility is in a state of Internal Disaster (e.g., bomb threat, fire, power outage, explosion or internal systems failure that compromise the ability of the facility to provide safe patient care) or External Disaster (e.g., earthquake, terrorist attacks, plane crash) as defined by the Health and Safety Code, Division 2.5, Section 1797.220; & 1798 et seq.
  - 1. In such cases, the hospital shall attempt to change to Internal Disaster (black) status via ReddiNet®.
  - 2. The hospital must contact SCR911 immediately to inform of disaster.
  - 3. The hospital must contact San Benito County EMS.

III. Base Hospital

- A. In the event that the hospital is unable to perform its base hospital duties such as providing medical direction and control to ALS ambulances due to a declared disaster, the ambulance will continue to operate under disrupted communication protocols.

III. Notification

- A. ReddiNet® must be updated of status changes immediately.
- B. SCR911 must be notified immediately.
- C. San Benito County EMS must be notified immediately.

