

I. Purpose

- A. To clearly identify roles and responsibilities for providers of emergency medical services in San Benito County.

II. The EMS Agency

- A. The EMS Agency is a government organization that is responsible for the development, management, and regulation of all aspects of the San Benito County Emergency Medical Services System. The EMS Agency is also responsible for several other disaster and medical-health regulatory and management duties as authorized by the State regulation and County Ordinance.
- B. The EMS Agency operates in accordance with federal, state and county laws and ordinances.

III. Fire Service Providers

- A. The fire service is responsible for overall scene management and ensuring the mitigation of hazardous situations or environments. At a minimum, that includes the provision of first response Basic Life Support (BLS) services as authorized by state regulation.
- B. Fire Service providers operate in accordance with state regulations and the San Benito County Pre-Hospital Care Policy.

IV. EOA Contracted Ambulance Service Provider

- A. The County has elected to provide ambulance transportation services through a single provider. The contracted ambulance service provider is responsible for providing Advanced Life Support (ALS) transportation services for the County of San Benito.
- B. Although the contracted ambulance service units may arrive at the scene of an emergency prior to the fire service units, the public safety agency responsible for the incident location is the lawful scene authority.
- C. EOA contracted ambulance service providers operate in accordance with the state regulations, San Benito County Pre-Hospital Care Policy, San Benito County Ambulance Ordinance including associated Ambulance Permit Regulations, and any contracts and/or agreements established with the County.

V. Non-EOA Approved Ambulance Services

- A. Non-EOA approved ambulance services support 911 System operations as necessary. This may include assistance during periods of high call volume, multi-casualty incidents, and potential or actual disaster situations. When used in the 911 System, non-EOA approved ambulance services operate in the same fashion as the EOA contracted ambulance service provider.
- B. Non-EOA approved ambulance services may provide care and associated services at the BLS or ALS transport level depending on the type of permit issued by the EMS Agency.

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- C. Non-EOA approved ambulance service providers operate in accordance with State regulations; San Benito County Pre-Hospital Care Policy; San Benito County Ambulance Ordinance, including associated Ambulance Permit Regulations; and any additional contracts and/or agreements established with the County.

VI. Air Resource Providers

- A. The County permits several air resource providers, which include air ambulances and rescue aircraft. These resources primarily provide critical patient transport when requested by the Incident Commander or established automatic flight areas. Air resources may also be used to provide first response service in the rural areas of the County.
- B. Air resource providers operate in accordance with State regulations; San Benito County Pre-Hospital Care Policy; San Benito County Ambulance Ordinance, including associated Ambulance Permit Regulations; and any additional contracts and/or agreements established with the County.
- C. The County may request the assistance of municipal, county, state, or federal air resources that are not permitted by the County. Reasons for such may include the need to transport personnel or supplies, provide event intelligence support, provide an airborne command platform, provide emergency patient transportation, provide rescue services, etc.

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