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**POLICIES, PROCEDURES, & PROTOCOLS MANUAL**

The San Benito County Emergency Medical Services (EMS) Agency is responsible for the planning, implementation, and evaluation of the emergency medical system within the county. This system, as defined in Division 2.5 of the California Health and Safety Code, consists of "...an organized pattern of readiness and response services based on public and private agreements and operational procedures." The Agency, located within the San Benito County Office of Emergency Services, is comprised of a coordinator, medical director, and staff members.

The Emergency Medical Care Committee (EMCC) serves as an advisory group to the San Benito County Board of Supervisors. The EMCC consists of twenty (20) members representing the following disciplines: air and ground ambulance, fire, law enforcement, health (e.g. clinical providers and hospital), local government (e.g. cities) and a community member-at-large. The Board of Supervisors is the duly elected legislative body of the County of San Benito. The Board of Supervisors sets and adopts ordinances for provision of the EMS services in the County of San Benito.

The San Benito EMS Agency proudly presents this Policies, Procedures, & Protocols Manual. The driving force behind the production of this document has been the paramedics, EMTs, nurses, and physicians from local emergency medical service providers. These healthcare professionals and the County of San Benito are dedicated to a coordinated medically driven EMS system which provides the best possible pre-hospital care to all residents and visitors to San Benito County.

The policies, procedures, and protocols contained in this manual are the only documents to be utilized when providing pre-hospital care in San Benito County. Any and versions prior to February 1, 2019 are not authorized and shall not be followed.

The authority to promulgate this manual is granted by: Title 22, Division 9, of the California Code of Regulations; Division 2.5, of the California Health & Safety Code, and the San Benito County Board of Supervisors, Ordinance 923.

Any questions should be directed to the EMS Agency at (831) 636-4168. In an emergency after normal business hours, you can contact SCR911 at 831-471-1170. They will contact the on-call EMS Agency Duty Officer.